

Public Health Service

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Food and Drug Administration Minneapolis District 240 Hennepin Avenue Minneapolis MN 55401-1999 Telephone: 612-334-4100

PURGED

November 29, 1999



WARNING LETTER

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Refer to MIN 00 - 09

James Carrol Administrator Cloquet Community Memorial Hospital 512 Skyline Boulevard Cloquet, Minnesota 55720

Dear Mr. Carrol:

On November 15, 1999, a representative of the State of Minnesota acting on behalf of the Food and Drug Administration (FDA), inspected your facility (FDA Mammography certificate number 167528). This inspection revealed a serious regulatory problem involving the mammography at your facility.

Under a United States Federal law, the Mammography Quality Standards Act of 1992 (MQSA), your facility must meet specific requirements for mammography. These requirements help protect the health of women by assuring that a facility can perform quality mammography. Based on the documentation your site presented at the time of the inspection, the following Level 1 and Level 2 findings were documented at your facility:

Level 1 Non-Compliance:

1. During the period May-June 1999, phantom QC records were missing for five weeks for your mammography machine

Level 2 Non-Compliance:

2. There is no written procedure for handling mammography consumer complaints in accordance with the mammography Final Rule.

The specific problems noted above appeared on your MQSA Facility Inspection Report that was issued to your facility following the close of the inspection.

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Because these conditions may be symptomatic of serious underlying problems that could compromise the quality of mammography at your facility, they represent a serious violation of the law which may result in FDA taking regulatory action without further notice to you. These actions include, but are not limited to, placing your facility under a Directed Plan of Correction, charging your facility for the cost of on-site monitoring, assessing civil money penalties up to \$10,000 for each failure to substantially comply with, or each day of failure to substantially comply with, the Standards, suspension or revocation of your facility's FDA certificate, or obtaining a court injunction against further mammography.

It is necessary for you to act on this matter immediately. Please explain to this office in writing within 15 working days from the date you received this letter:

- -- the specific steps you have taken to correct all of the violations noted in this letter;
- -- each step your facility is taking to prevent the recurrence of similar violations;
- -- equipment settings (including technique factors), raw test data, and calculated final results, where appropriate; and
- -- sample records that demonstrate proper record keeping procedures if the findings relate to quality control or other records.

Please submit your response to Thomas W. Garvin, Radiological Health Specialist, Food and Drug Administration, 2675 No. Mayfair Road, Suite 200, Milwaukee, WI 53226-1305.

Finally, you should understand that there are many FDA requirements pertaining to mammography. This letter pertains only to findings of your inspection and does not necessarily address other obligations you have under the law. You may obtain general information about all of FDA's requirements for mammography facilities by contacting the Mammography Quality Assurance Program, Food and Drug Administration, P.O. Box 6057, Columbia, MD 21045-6057 (1-800-838-7715) or through the Internet at http://www.fda.gov/cdrh/mammography/index.html.

If you have specific questions about mammography facility requirements or about the content of this letter please feel free to call Mr. Garvin at (414) 771-7167 x 12.

Sincerely,

James A. Rahto

Director

Minneapolis District